



WHAT TO DO NEXT and WHO TO CALL

Get connected to your Coordinated Entry contact:

Learn about your community's assessment tool and how to refer an individual to be assessed or to get trained on the tool

Contact:

Hampden County: Janice Humason, CSO-Friends of the Homeless, jhumason@csoinc.org, 413-732-3069 ext. 7031

Hampshire, Franklin and Berkshire County: Erin Forbush, ServiceNet, eforbush@servicenet.com, 413-448-5353 ext 119

Housing Authorities and municipalities: Explore applying for Section 811 Mainstream Housing Choice Vouchers that will be available from HUD shortly. Questions? Contact Gerry McCafferty, City of Springfield Housing Director at gmccafferty@springfieldcityhall.com, 413-886-5014

Everyone in the room: Get connected to your community's coordinating efforts to end homelessness. Contact Pamela Schwartz, Network Director, at pschwartz@westernmasshousingfirst.org, 413-219-5658.

Referrals

Visit <http://westernmasshousingfirst.org/need-help/> for a complete list of referrals to prevention, rapid re-housing, emergency shelters, youth services, veteran services and more

Prevention Resources

RAFT: - all regional housing authority contact information is available at website above
Hampden and Hampshire County: Way Finders
Franklin County: Franklin Regional Housing and Redevelopment Authority
Berkshire County: Berkshire Regional Housing Authority

Tenancy Preservation Project (threatened evictions in households with a disability)
Hampden, Hampshire, Franklin County: Mental Health Association: Jenni Pothier, jpothier@mhainc.org, (413) 734-5327
Berkshire County: Berkshire Regional Housing Authority (see online for contact info)

ESG Prevention/Diversion (Springfield only)

Catholic Charities Agency: Edyta Ras, e.ras@diospringfield.org, 413-452-0626

Other prevention resources for Hampshire, Franklin Counties and N. Quabbin Region:
Community Action Pioneer Valley: Greenfield: 413-475-1570, Northampton: 413-582-4237, Orange:
978-544-8091 or Ware: 413-967-4920. Assistance available by appointment
only. www.communityaction.us

Rapid Re-Housing Resources – more detailed information available online

Hampden County:

Catholic Charities Agency: Laura Robertson, l.robertson@diospringfield.org, 413-452-0572

Amherst:

Craigs Doors, 434 N. Pleasant Street, Amherst. Call 413-256-0704
Rental assistance and case management

Berkshire County: Berkshire Regional Housing Authority 413-499-1630 or intake at
<http://bcrha.com> or in-person at 1 Fenn Street, 3rd floor, Pittsfield

Young Adults (ages 18-24 years) in housing crisis:

Hampden County:

The SHINE – Young Adult Housing Services (Gandara Center), Emily English,
eenglish@gandaracenter.org, 413-654-1554

CHD Safety Zone: Tyrese Tillman, ttillman@chd.org or Jean Rogers, jrogers@chd.org (413) 781-
6556

Franklin and Hampshire County:

DIAL/SELF Youth and Community Services, Kelsey Wessels, kwessels@dialself.org, 413-774-7054 x
102

Berkshire County: Berkshire Regional Housing Authority, see contact info above

Veterans:

Call the VA's National Call Center for Homeless Veterans. 1-877-424-3838 (1-877-4-AID-VET) Also
this link is helpful: www.va.gov/homeless. See online for more information.

About the Western Massachusetts Network to End Homelessness

The Network, established in 2009 with state support, creates collaborative solutions to end
homelessness through a Housing First approach that prioritizes prevention, rapid rehousing and
housing stabilization. The Network accomplishes its work through 5 committees, including family
services, individual services, unaccompanied homeless youth, veterans and career services. Please
contact Pamela Schwartz, Network Director, at pschwartz@westernmasshousingfirst.org or 413-
219-5658 if you would like to join a committee or get on a committee email list.

To get connected generally to the Network's news, please subscribe to the blog at:
<http://westernmasshousingfirst.org>