

CoC Performance and Policy Issues – Report in advance of FY17 CoC Competition

July 24, 2017

System Performance

✓ Reduce the Number of Homeless Individuals and Families

Point-in-Time Count – sheltered and unsheltered people counted on the last Wed. in Jan.			
	Sheltered	Unsheltered	Total
2016 PIT	2350	35	2385
2017 PIT	2258	53	2311
Change	4% decrease	45% increase	3% decrease

Annual Homeless Assessment Report - persons in HMIS over the course of one year	
FY15 AHAR	6607
FY16 AHAR	5998
Change	9% reduction

- The CoC will not earn full points on this measure because the number of unsheltered persons increased.
- Almost the entire reduction for the point-in-time count was in the family shelter system.

✓ Reduce the Number of First-Time Homeless

FY15	3218
FY16	3125
Change	3% reduction

≈ Reduce the Length of Time Homeless

	Average LOT homeless (bed nights)	Median LOT homeless (bed nights)
FY15	210	141
FY16	210	129
Change	0%	-8.5%

- The CoC's average length of time homeless stayed the same, but the CoC did have a reduction of 8.5% in the median length of time homeless

≈ Successful Permanent Housing Placement or Retention

	Persons in ES, TH, SH and RRH who existed to permanent housing	Persons in PSH who remain or exit to other permanent housing
FY15	32%	96%
FY16	40%	92%
Change	8%	-4%

- There are 2 metrics for this factor – the CoC increased the rate for the first metric, but decreased the rate for the second.

? Reduce Returns to Homelessness

	Return in less than 6 months	Return in 6-12 months	Return in 13-24 months	Total returns in 2 years
Exit from ES	1%	1%	8%	10%
Exit from TH	0%	0%	0%	0%
Exit from PH	0%	0%	1%	2%
Total exits	1%	1%	6%	8%

- Factor looks for reduction in this measure, but HUD measured for the first time in FY16, so we do not yet have comparison data; other indications show that HUD expects this rate to be less than 15%, and our CoC meets this standard.

✗ Increase Jobs and Income for Adult Participants in CoC-Funded Programs

- Points are awarded for an increase from FY15 to FY16, but the CoC experienced a decrease.

	System Stayers			System Leavers		
	Earned income	Non-employment income	Total income	Earned income	Non-employment income	Total income
FY15	3%	29%	31%	14%	26%	40%
FY16	2%	22%	23%	4%	35%	39%
Change	-1%	-6%	-8%	-10%	9%	-1%

Homeless Management Information System (HMIS)

✓ HMIS Data Quality Report

- Report was required to be included with System Performance Measures report, and ours was included.

≈ HMIS Bed Coverage

	Total HIC beds	Beds dedicated for DV	Total beds in HMIS	HMIS bed coverage rate
Emergency Shelter beds	2318	61	2217	98.23%
Safe Havens beds	7	0	7	100.00%
Transitional housing beds	125	84	18	43.90%
Rapid Rehousing beds	1295	0	1295	100.00%
Permanent Supportive Housing beds	951	0	590	62.04%
Other Permanent Housing beds	162	0	87	53.70%
TOTAL BEDS	4858	145	4214	89.41%

- HUD seeks bed coverage rate of at least 84%, which the CoC meets, but CoC will lose points because it doesn't meet the 84% level for every housing type.

Population Performance and Strategic Planning

✓ Ending Chronic Homelessness

Number of chronically homeless individuals			
	Sheltered	Unsheltered	Total
2016 PIT	154	16	170
2017 PIT	115	17	132
Change	25% decrease	6% increase	22% decrease

Number of beds dedicated to chronically homeless individuals or families	
2016 HIC	492
2017 HIC	402
Change	18% decrease

- This measure includes both chronically homeless individuals and families.
- The CoC will not get full points for this measure because there was an increase (of 1) in the number of unsheltered chronically homeless persons, and because the total number of PSH beds dedicated to chronically homeless persons decreased.

✓ Ending Homelessness Among Households with Children

Total Number of Homeless Households with Children at PIT count	
2016	552
2017	513
Change	7% decrease

Total Number of Rapid Rehousing Units for Families (at HIC)	
2016	315
2017	385
Change	22% increase

✓ Ending Youth Homelessness

- The application does not ask about this data; it is rovided here for informational purposes.

Total Number of Youth at PIT Count			
	Individual Youth	Parenting Youth	Total Youth
2016	44	111	155
2017	35	106	141
Change	20% decrease	5% decrease	9% decrease

✓ Ending Veteran Homelessness

Number of homeless veterans at PIT count			
	Sheltered	Unsheltered	Total
2016	25	0	25
2017	12	2	14
Change	52% decrease	200% increase	44% decrease

Policy Items to Address

Addressing the Needs of Victims of Domestic Violence

- CoC Board of Directors should include a Victims service provider. (Outreach)
- The CoC should provide training to CoC providers and CES operators on best practices in serving survivors of domestic violence. (Schedule training)
- CoC must use statistics and other available data about domestic violence to assess the scope of community needs related to domestic violence and homelessness.
- Coordinated assessment must include safety planning protocols. (Research, meeting to discuss)
- Within project review and ranking, include a specific method for evaluating projects submitted by victim service providers that utilize data generated from a comparable database and considered the unique circumstances of these providers and the population they serve.

Addressing the Needs of LGBT Individuals

- LGBT organizations or advocacy groups should be included in CoC membership. (Outreach)
- CoC should train providers on HUD rules re Sexual Orientation/Gender Identity. (Schedule training)
- The CoC should adopt and implement a CoC-wide anti-discrimination policy. (9/22 Annual Meeting)

Coordination with Public Housing Authorities (5 largest housing authorities in our geographic area)

- The responses for this question on our FY16 application:

Housing Authority	% homeless at entry	Preference
Springfield	11%	Yes-HCV
Holyoke	0%	No
Chicopee	72%	Yes-Public hsg
Westfield	34%	No
West Springfield	0%	No

- CoC should meet with HHA, WHA, and WSHA prior to application submittal. (Outreach)

Street Outreach

- CoC should implemented outreach procedures to ensure that all persons experiencing homelessness are aware of the housing and services providers within the CoC's geographic area. Specifically, must demonstrate that the CoC's street outreach covers 100 percent of the CoC's geographic area, is conducted on a regular basis, and is tailored to reach those that are least likely to request assistance. (Meetings, draft outreach plan)

Affirmative Outreach

- CoC and providers use procedures to market housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, gender identity, sexual orientation, age, familial status, or disability who are least likely to apply in the absence of special outreach. (Research, provide info on those least likely to apply, craft marketing)

- CoC provides effective communication to persons with disabilities and to ensure meaningful access to persons with limited English proficiency. (Check providers for RA and LEP policies)

Chronic Homelessness

- CoC must adopt order of priority in HUD Notice CPD 16-11. To be addressed at 9/22 Annual Meeting.

Families with Children

- CoC should have a policy that prioritizes households with children based on need. (CoC will point to use of Family VISPDAT.)
- CoC should have a strategy to rapidly rehouse families within 30 days of when they become homeless.
- CoC must demonstrate that youth and families are informed of and receive access to services through programs such as Public Pre-K, Head Start, Child Care and Development Fund, and home visiting. Maximum points where there are written agreements in place between the CoC or its HUD-funded projects and educational services, including those for children ages 0-5.

Unaccompanied Youth

- CoC should prioritize unaccompanied youth based on need. (CoC will point to use of TAY-SPDAT.)
- CoC must demonstrate that it is addressing unsheltered homelessness, trafficking, and other forms of exploitation experienced by homeless unaccompanied youth.
- CoC should demonstrate the strategies used by the CoC, including additional funding secured, to increase the availability of housing and services for youth, especially those experiencing unsheltered homelessness.
- CoC must show collaboration with youth education providers, McKinney-Vento local educational authorities, and school districts- maximum points where there are formal partnerships with these entities.

Veterans

- CoC must demonstrate that it identifies, assesses, and refers homeless veterans who are eligible for VA services and housing to appropriate resources. (Regular case conferencing and BNL)