

Community Case Management-Tracking of Long-Term & Unsheltered Homeless Springfield, MA: January 2016 – January 2017

By-Name List of Chronically Homeless Individuals

The community **By-Name List (BNL)** tracks individuals who are long-term homeless, including those who are frequently unsheltered. The list includes those who meet the definition, or are suspected of meeting the definition of **chronically homeless**, which is

- An individual who has been homeless for more than one year or four or more times in the last 3 years, with the total period of homelessness lasting at least 12 months, and
- Is disabled.

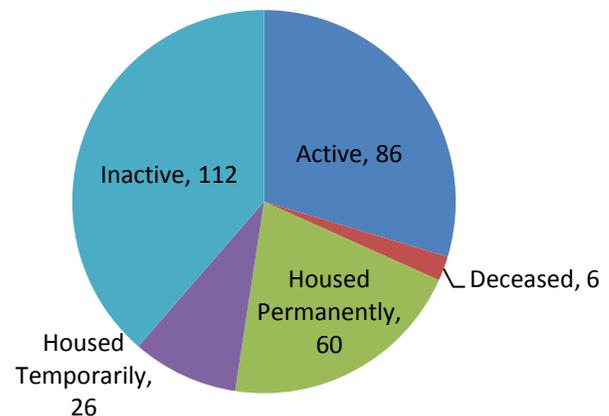
This definition is established by the U.S. Department of Housing and Urban Development (HUD), and is used to determine eligibility for many supportive housing programs. In calculating the time a person is homeless, only time in unsheltered situations or emergency shelter is included.

Springfield's By-Name List

Springfield has been formally keeping a by-name list since January 2016, although the community initiated collecting names of people to include in October 2015. The City's Office of Housing maintains the list. Individuals are added to the list by emergency shelters, outreach staff, hospital social workers, Health Care for the Homeless, the crisis team, and Springfield police. In January 2017, the list included 290 individuals.

Individuals on the list are considered Active Status if there has been any contact within the last 3 months. After that time, individuals are moved to Inactive Status. If an individual on Inactive Status is encountered, the individual's status is changed back to Active. In January 2017, there were 86 Active Individuals on the list.

Springfield By-Name List - January 2017



Point-in-Time Count

As part of a national effort, our community conducts an annual point-in-time count of people experiencing homelessness. The 2017 count took place January 25, 2017.

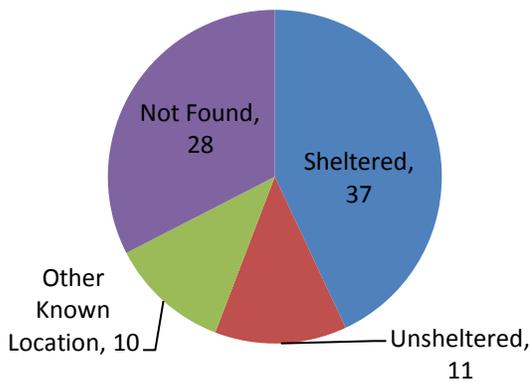
Results from the 2017 count are still in draft form, meaning reporting is being checked for accuracy. Preliminary reports identified **323 individuals** (without children) homeless on the night of the count, which includes 269 in emergency shelter and 54 who were unsheltered. This is an increase from 278 individuals counted in 2016; the 2016 count identified 34 unsheltered individuals.



Comparison of By-Name List and Point-in-Time Count

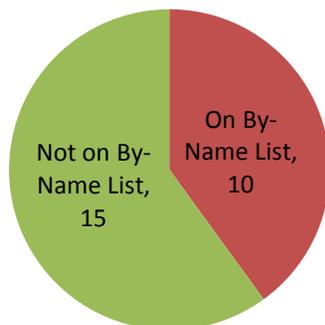
Comparison of the by-name list and the point-in-time count provides some additional data about our homeless population.

Location of Active BNL Individuals at Point-in-Time Count



During the point-in-time count, we located 58 of the 86 individuals on the by-name list. Of the 37 who were sheltered, 28 were at FOH, 5 at Taylor St., 2 at Samaritan, 1 at Craig’s Doors and 1 at ServiceNet in Northampton. Eleven were unsheltered. Ten were in other locations on the night of the count, including jail, Cole’s Place, Vibra, doubled up, or on a Section 35.

Point-in-time Unsheltered Individuals - Status on BNL



Of the 25 unsheltered individuals counted at the point-in-time, 10 are chronic and are on our by-name list. The 15 not on the list mostly do not describe themselves as chronic. Notably, outreach we did to STCC students identified several students who reported sleeping in cars, and these individuals did not identify as chronic.