

## HOUSING AND HOMELESSNESS REFERRALS

### Housing Consumer Education Centers

#### **Berkshire County**

Service	Contact	Telephone #	Email
Permanent Housing and Financial Assistance	Calmira Carmon	(413) 499-1630 (ext.123)	ccarmon@berkshirehousing.com
Homelessness Prevention Services, including legal counseling, court-connected and community-based mediation services, case management, housing search and TPP assistance	Christine Green	(413) 443-7138 (ext.223)	chrisg@bcrha.com

#### **Franklin County**

Service	Contact	Telephone #	Email
One-stop source of information, education and referrals	Charity Day	(413) 863-9781 (ext. 151)	<a href="mailto:cday@fcrhra.org">cday@fcrhra.org</a>

#### **Hampden/Hampshire Counties**

Service	Contact	Telephone #	Email
Hotline for all information, education and referrals	Hotline	(413) 233-1600	N/A

### Hotel Case Managers

**Holyoke and Springfield:** Holyoke Hotel,  
Days Inn Holyoke, Howard Johnson/Springfield

Provider: Center for Human Development  
Contact: Jane Banks  
Telephone: (413) 737-2679  
Email: [jbanks@chd.org](mailto:jbanks@chd.org)

**Greenfield:** Days Inn & Quality Inn

Provider: ServiceNet  
Contact: Fran LeMay  
Telephone: (413) 774-6382  
Email: [flemay@servicenet.org](mailto:flemay@servicenet.org)

**Chicopee:** Days Inn, Quality Inn, Econolodge

Provider: HAPHousing  
Contact: Ashley Brehm  
Telephone: (413) 233-1748  
Email: [abrehm@haphousing.org](mailto:abrehm@haphousing.org)