

HOUSING AND HOMELESSNESS REFERRALS

Housing Consumer Education Centers

Berkshire County

Service	Contact	Telephone #	Email
Permanent Housing and Financial Assistance	Calmira Carmon	(413) 499-1630 (ext.123)	ccarmon@berkshirehousing.com
Homelessness Prevention Services, including legal counseling, court-connected and community-based mediation services, case management, housing search and TPP assistance	Christine Green	(413) 443-7138 (ext.223)	chrisg@bcrha.com

Franklin County

Service	Contact	Telephone #	Email
One-stop source of information, education and referrals	Charity Day	(413) 863-9781 (ext. 151)	cday@fcrhra.org

Hampden/Hampshire Counties

Service	Contact	Telephone #	Email
Hotline for all information, education and referrals	Hotline	(413) 233-1600	N/A

Hotel Case Managers

Holyoke and Springfield: Holyoke Hotel,
Days Inn Holyoke, Howard Johnson/Springfield

Provider: Center for Human Development
Contact: Jane Banks
Telephone: (413) 737-2679
Email: jbanks@chd.org

Greenfield: Days Inn & Quality Inn

Provider: ServiceNet
Contact: Fran LeMay
Telephone: (413) 774-6382
Email: flemay@servicenet.org

Chicopee: Days Inn, Quality Inn, Econolodge

Provider: HAPHousing
Contact: Ashley Brehm
Telephone: (413) 233-1748
Email: abrehm@haphousing.org