



Emergency Shelters, Transitional Housing and Community Service Programs

Emergency Shelter Services

Important Note: Claudia Phillips of Health Care for the Homeless recommends that any discharging facility contact HCH directly prior to discharge with any medical update that includes the following information:

- If being discharged on medication, does patient have ability to obtain medication?
- Does patient have ability to follow medication regime?
- Provide as much specific information about medical follow-up and any psycho/social concerns.

Call HCH at Mercy Hospital: 413-748-9064
For after hours, 413-734-7140

Samaritan Inn Emergency Shelter and Transition Program 7 Free St. Westfield, MA

Type of service: Providing emergency shelter and transitional housing

Geographical region served: unlimited geographical area.

Eligibility Criteria: Individual intake for each person in need to determine the specific needs of that person to help alleviate homelessness.

Contact person: Jenifer Lucca , (413)568-3122

Friends of the Homeless 755 Worthington Street, Springfield, MA 01105

Type of Service: shelter for homeless individuals (men and women)

Geographical Region Served: Springfield and Greater Springfield area

Eligibility Criteria: single individual at least 18 years of age

Contact person: Any FOH staff person can help. 413-732-3069

Springfield Rescue Mission

19 Bliss Street, PO Box 9045, Springfield, MA 01102

Type of Service: Emergency shelter, 148 Taylor Street, over night – Men's intake: 4:00 pm, exit 8:00 am daily. First come, first served for a total of 30 beds.

Geographic Area Served: 50 mile radius of Springfield

Eligibility Criteria: Age 18 and older; all admitted males will take showers and place private belonging in a designated secure area during their stay, picking up those belongings and taking them upon leaving the next morning. They will receive toiletries, clean beds and two meals (dinner/ breakfast). Lights are out at 10 pm nightly. Behavior plays a vital role in one staying with us. No one can be a threat to self or others.

Contact: Miguel Cabrera – 732-0516

Annie's House

140 Wilbraham Avenue, Springfield

Type of service: Transitional Housing (10 single, 3 double room occupancy) intensive support services

Geographic area served: no limitation

Eligibility Criteria: single women, age 18 and older, documented homelessness. Required to pay 30% of their gross income for rent.

Contact number: 413-747-5384

Loreto House (Providence Ministries for the Needy, Inc.)

51 Hamilton Street, Holyoke, MA

Type of Service: Transitional housing for homeless individuals (men) – open 24/7

Geographical Region Served: Greater Holyoke area

Eligibility Criteria: single male at least 18 years of age; homeless; alcohol & drug free upon admittance & while in residence. Interview process & drug test

Contact person: Jeffrey Langlois, or any LH staff person can help. [413-533-5909](tel:413-533-5909)



Grove Street Inn (ServiceNet, Inc.)
91 Grove St Northampton MA 01060

Type of Service: Emergency Shelter for Single Adults (18+ or with guardians consent under (18) Operating Hours Mon-Fri 4pm to 8am, open on the weekends

Geographic area served: Hampshire County

Eligibility Criteria for Service: Homeless, Alcohol and Drug Free, Ability to walk 1.5 miles or have transportation arranged Mon-Fri @ 8am and return @ 4pm. Self referral, all are on wait list and wait list ranges from 1-8 weeks wait for a bed

Contact person: Any staff or Director: Danielle DeBerry
Phone: 586-6001

Interfaith Emergency Shelter
43 Center St Northampton Ma 01060

Type of Service: Seasonal Emergency Shelter for Single Adults (18+ or with guardians consent under (18) Operating hours 6pm-7am everyday

Geographic area served: Hampshire County

Eligibility Criteria for Service: Homeless, Alcohol and Drug Free. Arrive at 5:45pm for the first time, doors open at 6pm. First come first serve

Contact person: Director Danielle DeBerry

Phone/email: (shelter) 586-6750 Director 586-6001

Craig's Doors
Amherst Seasonal Shelter @ First Baptist Church
434 North Pleasant Street, Amherst

Type of Service: Seasonal Emergency Shelter (Wet) – Behaviorally based enforcement of shelter rules

Geography: Amherst/Hampshire area

Contact: Kevin Noonan, 413-437-0776

ServiceNet/Franklin County Emergency Shelter

Type of Service: Single adult homeless shelter

Geographic Area Served: Franklin County

Eligibility Criteria: 18 years and older.

Contact person: Steve Karpovich, 772-0499, skarpovich@servicenetinc.org

Berkshire Community Action Council

Barton's Crossing 1307 North Street, Pittsfield, MA

Our Friend's House 292 West Street, Pittsfield, MA

Type of Service: Emergency Shelter, Transitional Housing, Permanent Supportive Housing

Geographic area served: Berkshire County

Eligibility Criteria for Service: Homeless, Chronically Homeless, Individuals and Families

Phone/email: Lerrichetto@bcacinc.org 413-442-1445 or 413-499-2877

Louison House Transitional Housing

61 Main Street

North Adams, MA

Type of Service: Transitional Housing, support services such as case management services, career/financial counseling, and life-skills training.

Geographic area served: Berkshire County

Eligibility Criteria for Service: This program can house families and individuals for up to two years even though most exit the program within 3-6 months. All clients must meet the federal definition of homeless and have documentation such as an eviction letter. All clients must accept supportive services provided by staff, and also create and follow their Individual Service Plans (ISPs).

Contact number: 413-664-9200

Soldier On (Veterans Shelter)

VA Campus: 421 N. Main St. Bldg 6 Leeds, MA 01053

Contact: 413-582-3059, press 2 for Intake

Geography: Western MA



Community Service Program Contacts

- 1) Greenfield/Franklin/Hampshire Counties: **Clinical and Support Options**, Supervisor Melinda Williams or Michele Reynolds, Phone 413-774-1000 FAX-413-774-1776
- 2) Athol /North Quabbin: **Clinical and Support Options** Supervisor Erica Masson Phone 978-249-9490 FAX 978-249-9514
- 3) Pittsfield/Berkshire Co: **Clinical and Support Options**, Supervisor Susan Dawdy Phone 413-263-5656 FAX 413- 499-6572
- 4) Springfield/Hampden Co **Clinical and Support Options** Supervisors Tom Colo X 341, Melissa Cody X 321, Phone 413-737-9544 FAX 413-737-4455
- 5) Springfield/Hampden Co **BHN Behavioral Health Network**-. Supervisor Monique Gondek-Ashe Phone 413-304-2944 FAX 413-737-3000
- 6) Westfield/Hampden Co **Carson Center**. Supervisor Nancy Hart Phone 413-568-6141 X 184 FAX 413-572-4144
- 7) Springfield/Holyoke/Hampden and Hampshire Counties: **MSPCC** Supervisor Pat James Phone 413-726-0554, main number: 413-734-4978 FAX 413-734-0467