

**Do you have a history of U.S. military service?** YES NO

If yes, refer the veteran to the Statewide Advocacy for Veterans' Empowerment (SAVE) team. They can assist with accessing every available veteran resource.

Call: 617-210-5743

Or e-mail: [save@massmail.state.ma.us](mailto:save@massmail.state.ma.us)

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**Important to know:**

**1. Is the veteran eligible for VA Healthcare?**

**YES:** Explore VA resources. [http://benefits.va.gov/BENEFITS/benefits\\_summary\\_materials.asp](http://benefits.va.gov/BENEFITS/benefits_summary_materials.asp)

**NO:** Ask if they have ever actually checked with the VA and if they are certain they are not eligible (many people are eligible but unaware). If not, recommend that they contact the VA Health Eligibility Center to find out.

**DON'T KNOW:** Many veterans are unsure if they are eligible for VA or *incorrectly assume that they are not*. Recommend that they contact the VA Health Eligibility Center to find out.

**VA Health Eligibility Center: 1-877-222-8387.** The veteran needs to be the one to call to give name, social security number, and date of birth. The center will be able to tell them if they are eligible for VA health care and/or if they are already enrolled.

If they are eligible but not enrolled, they will need to complete a 2 page Health Benefit Application called the 1010 EZ. The Health Eligibility Center will send this form to the veteran with instructions for completion, but this form can also be easily found with an internet search (type in "VA form 1010EZ")

**Completed forms should be sent to:**

VA Medical Center  
421 N. Main St.  
Leeds, MA 01053  
ATTN: Business Office

**2. Is the veteran eligible for Massachusetts Veterans Benefits and Services?**

**YES:** Recommend that the veteran contact the Veteran Service Officer (VSO) in their town to inquire about eligibility for chapter 115 benefits, given their current housing situation.

**NO:** Ask if they have ever checked and if they are certain they are not (many people are eligible but unaware.) If not, refer the veteran to the SAVE team (see above.)

**DON'T KNOW:** Refer to the SAVE team (see above).

Contact information for all VSO's by town can be found at [www.mass.gov/veterans](http://www.mass.gov/veterans)