

Need help?

The Network has compiled resource lists to help get the right resources to the right people at the right time. Most lists are current as of November 2018.

Resource Lists

RAFT Prevention Resources

Hampden/Hampshire County: Way Finders

Any Hampden or Hampshire County person can apply for RAFT by completing a Way Finders HCEC Client Assessment Form (available in English and Spanish, see attached flyers). Walk-in hours are available at the Way Finders office, 322 Main Street, Springfield, Mon-Fri, 8:30 am – 2:30 pm, on a first-come, first-served basis to the first 30 households, with the ability to see 5 additional clients experiencing emergencies. The form can also be mailed out by requesting it on the phone at 413-233-1500 or toll free at 1-800-332-9667 x1600 or TTY 413-233-1699. Click [here](#) for the English version flyer and [here](#) for the Spanish version flyer.

Franklin County: Franklin County Regional Housing and Redevelopment Authority

Any Franklin County person can apply for RAFT by first completing their HCEC Intake Form. Intake forms can be picked up at their office at 241 Millers Falls Rd, Turners Falls, Mon-Fri, 9 am – 4:30 pm. Intake forms can also be completed on their website at www.fcrhra.org or over the phone with the RAFT Administrator. Call 413-233-5228. Click [here](#) for the flyer.

Berkshire County: Berkshire Regional Housing Authority

Any Berkshire County person can apply for RAFT at Berkshire Housing, 1 Fenn Street, 3rd floor, Pittsfield, 8 am – 4 pm, Mon through Fri excluding holidays. They can also download an application on the website at www.berkshirehousing.com or call

the office and ask for an application to be mailed or faxed.
The main phone line is 413-499-1630.

Tenancy Preservation Project (threatened evictions in households with a disability)

Hampden, Hampshire, Franklin County: Mental Health Association: Jenni Pothier, jpothier@mhainc.org, (413) 734-5327

Berkshire County: Berkshire Regional Housing Authority (see info above)

ESG Prevention/Diversions (Springfield only)

Catholic Charities Agency: Edyta Ras, e.ras@diospringfield.org, 413-452-0626

Other prevention resources for Hampshire, Franklin Counties and N. Quabbin Region:

Community Action Pioneer Valley: Greenfield: 413-475-1570, Northampton: 413-582-4237, Orange: 978-544-8091 or Ware: 413-967-4920. Assistance available by appointment only. www.communityaction.us

Rapid Rehousing:

Hampden, Hampshire, Franklin County

Catholic Charities: any person can apply for Rapid Re-housing and rental assistance by completing a pre-screening evaluation with by phone or in person Mon.-Fri. 9:00 – 4:00 p.m. at 65 Elliot Street, Springfield. Phone: 413-452-0605. Services and forms are available in Spanish and English. Limited ESG Rapid Rousing funding is available for Hampshire and Franklin County residents through the same process.

Amherst:

Craigs Doors, 434 N. Pleasant Street, Amherst. Call 413-256-0704

Rental assistance and case management

Berkshire County:

Berkshire Regional Housing Authority

Veterans:

Supportive Services for Veteran Families, 800-482-2565

More information: Katherine
Person katherineperson@veteransinc.org

Shelter Resources

Click [here](#) for a Quick List of Emergency Shelters, Transitional Housing and Community Support Programs.

Click [here](#) for a directory of Unaccompanied Homeless Youth Shelters, Transitional Housing and Rapid Re-housing Resources in Western Massachusetts

Click [here](#) for Amherst directory on information and resources related to homelessness.

Veterans:

Click [here](#) for Veterans Housing and Related Resources Directory for Western Massachusetts (English version).

Click [here](#) for the Spanish translation (haga clic aqui para la traduccion al espanol)

haga clic aquí para la traducción al español

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Click [here](#) for one-page hand-out on Mass. General Law Chapter 115 Veterans Benefits eligibility guidelines and “Veterans’ Bill of Rights”

Click [here](#) for non-veteran provider intake questionnaire to ascertain veteran status and access to veteran resources
Click [here](#) for MHSA’s Resource Guide for Older Homeless and Low-Income Adults.

Discharge Planning Guidelines:

Click [here](#) for the Discharge Planning Guidelines to assist with discharge of homeless individuals from hospitals, correctional facilities and other institutions.

Related Resources:

Click [here](#) for the 2016 Western Massachusetts Substance Abuse Treatment and Prevention Services Directory.

Click [here](#) for the Western Massachusetts Food Bank's comprehensive guide to services (food, housing, shelter, transportation and more).

The Boston Public Health Commission and Boston Health Care for the Homeless produced ***Guidelines for Opioid Overdose Preparedness and Response in Congregate Housing & Shelters.***

Version 1, Intended Audience: Housing & Shelter Management ([PDF](#), [PPT](#))

Version 2, Intended Audience: Front-Line Staff ([PDF](#), [PPT](#))

Changes or revisions to these resources? Please contact [Pamela Schwartz](#), Network Coordinator