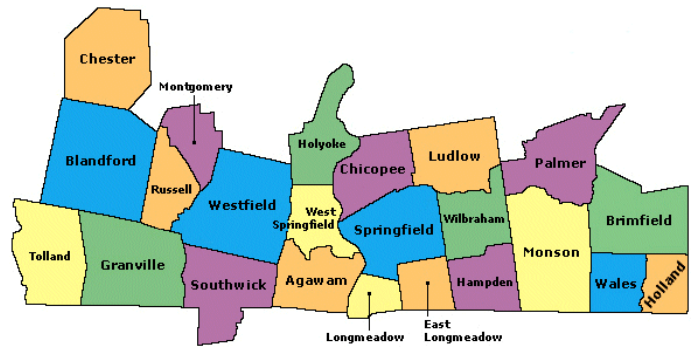


## Hampden County CoC



The Hampden County CoC covers all cities and towns within Hampden County MA. The City of Springfield, through the [Office of Housing](#), serves as its lead.

### MEETINGS

The CoC coordinates its activities through General Membership meetings and conducts its work through a number of committees:

- CoC Application Committee

- Performance and Outcomes Committee

- HMIS and Data Committee

- Network Committees: Individual Services Committee, Family Services Committee, Unaccompanied Youth Committee, and Veterans' Homelessness Committee

Get details for these meetings and more at the Network [Events Calendar](#).

### GOVERNANCE

The Hampden County CoC is operated in accordance with its Governance Charter, approved by CoC members in September 2013. A Board of Directors oversees activities and progress.

- [CoC Governance Charter](#)

- [CoC Board of Directors](#)

- [Agendas and minutes of Board of Directors meetings](#)

### POLICIES AND PROCEDURES

- [System Coordination, Standards for Assistance, and Coordinated Entry](#)

### PROGRAMS & PERFORMANCE

The CoC includes 68 housing programs operated by 24 providers. The CoC evaluates its programs on a number of HEARTH-related measures.

- [Hampden County CoC Coordinated Housing and Services System](#)

- [2014 Program Performance Report](#)

- [2013 Program Performance Report](#)

### HMIS

The CoC uses [Efforts To Outcomes \(ETO\)](#) by Social Solutions as its Homeless Management Information System (HMIS) application. Training, coordination, and technical assistance is provided by the City of Springfield. The City's HMIS Coordinator is [Deborah Merkman](#).

- [HMIS Overview](#)

- [CoC HMIS Governance Charter](#)

- [HMIS Policies and Procedures Manual](#)

- [HMIS Privacy Plan](#)

- [HMIS Security Plan](#)

- [HMIS Data Quality Plan](#)

### GRANT MANAGEMENT AND GUIDANCE FOR COC-FUNDED PROVIDERS

CoC grants are managed by the City of Springfield Office of Housing.

- [CoC Grant Project Sponsor Guide](#)

- [City of Springfield Internal Grant Management Policies and Procedures](#)

- [CoC Leverage Guidance](#)

- [Guidance on Nondiscrimination and Fair Housing Policies](#)

### STAY INFORMED!

The Hampden County CoC has an email newsletter, which provides regular updates about our local work. If you'd like to get these regular updates, sign up below.

Subscribe to the Hampden County CoC mailing list:

For more information contact [Gerry McCafferty](#), CoC Administrator, at the Springfield Office of Housing.